



GENERAL STUDIES

DATE	SUBJECT	ACTIVITY
	MANAG	EMENT ASSISTANT N4
	C	ommunication N4

Revise CONCISE COMMUNICATION MODULE 8 with the TVET FIRST PowerPoint presentation for N4

REMEMBER:

"The most important thing in communication is to hear what isn't being said."
- Peter Drucker

6 July 2020	Telephone message
	Activity 8.1 pg. 200
7 July 2020	Fax
	Activity 8.2 pg. 202
8 July 2020	Memorandum
	Activity 8.3 page 203
9 July 2020	Formal Invitation
	Activity 8.4 page 205
10 July 2020	Mark Activities using the memorandum
	provided